

Large Financial Services Company Reduces Deployment Time by 75%

Client Information

The customer is one of the leading US-based multinational banking and financial services corporations and serves more than 70 million customers. The corporation is a major player in the investment banking market and is distributed across more than 100 countries and locations worldwide.

Business Challenges

As a leading global banking and financial services company, multiple teams requesting changes to applications or provisioning of services for new applications across multiple locations and using different requisition methods posed a potential threat to compliance.

- Varying levels of knowledge about the load balancer infrastructure among different teams slowed down the process of implementing configurations
- With application teams located in different places and across various silos, requests had to be coordinated and consolidated using different tools, leading to delays and errors
- Application deployments were done manually by individual teams that had to keep track of the ticket and change windows

Solutions Delivered

AppViewX's Application Delivery Automation Solution provided a template-based automation that offered self-servicing capabilities which has minimized the number of mundane tasks the network engineers need to handle.

- Templates are built with a user-friendly scripting language that allows users to hard code parameters that are set as enterprise standards. This has helped achieve configuration consistency and enterprise compliance
- A seamless process splits a request work order into individual workflows for the necessary teams, such as the DNS and operations teams, that need to provide input before the final implementation

Industry

Banking and Financial Services

Challenges

- Multiple change requests
- Need for a single management console

Benefits

- Reduction in deployment time by 75 percent
- Cost savings

Business Benefits

- Reduced the number of tickets they receive because end users are able to make trivial changes
- Reduction in deployment time by 75 percent
- Template-based automation reduced number of implementation engineers from 20 to just 5
- Resource optimization resulted in approximately \$2.5 million in annual savings

About AppViewX

AppViewX is revolutionizing the way NetOps and SecOps teams deliver services to Enterprise IT. The AppViewX Platform is a modular, low-code software application that enables the automation and orchestration of network infrastructure using an intuitive, context-aware, visual workflow. It quickly and easily translates business requirements into automation workflows that improve agility, enforce compliance, eliminate errors, and reduce cost. AppViewX is headquartered in Seattle with offices in the U.S., U.K., and India. To know more, visit www.appviewx.com.

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